NCR Aloha Configuration Centre

Looking for ways to centrally access
site systems and configurations from
anywhere, at any time?

YES

Remotely access your site systems and perform updates automatically

Aloha Configuration Centre is a centralised database management application that manages Aloha Point-of-Sale configuration settings for multi-store restaurant organisations. It offers remote distribution and access capabilities through an easy-to-use .NET rich-client interface.

- **Access your configuration data from anywhere**

   The Aloha Configuration Centre .NET client provides secure access to your hosted configuration data from any location via the Internet.

   This hosted solution provides a single point of administration at a data centre that is backed by redundant Internet and database access. Network administration, data backup, server software and hardware maintenance are managed for you – allowing you to focus on your business.

- **Control your data with security roles & permissions**

   Each user account can contain a unique set of job roles. Each job role is assigned a set of security permissions which determine the functions and options available to the user.

   Record-level ownership assignments enforce multiple levels of data security. Each record in the database can be assigned an ownership level which determines who can view and edit the data.

- **Distribute data automatically & perform real-time updates**

   Each new menu item, price change or POS configuration update is synchronised with your sites through an automated distribution process.

   Each site retrieves its database changes from the data centre based on a configurable frequency and updates the appropriate terminals when a system refresh is performed or an end-of-day occurs. Certain updates such as price changes and adding employees take effect without requiring terminals to be brought down.
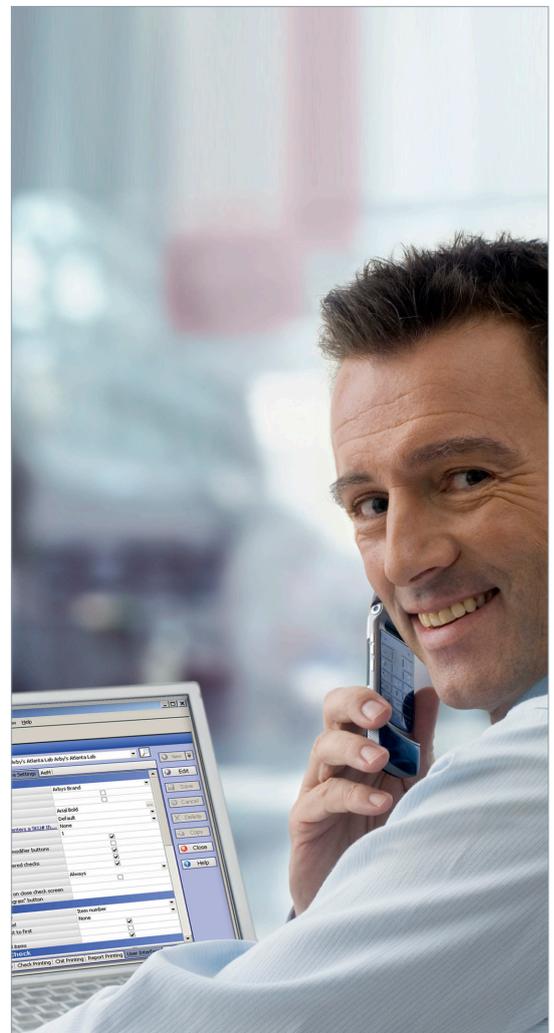
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- **Secure, hosted environment**

  You have access to your Aloha Configuration Centre database from virtually any computer with the security of knowing that system administration is being taken care of at a fraction of the cost of doing it yourself.

- **Rich, easy-to-use interface**

  Intuitively designed for the novice user with a rich set of advanced features and tools for the power user. The new 'grid view' style of each function screen keeps your data visible when you add or edit records in the application.

- **Offline mode capability**

  Aloha Configuration Centre converts to offline mode if connection to the hosted database is temporarily lost. All functions are available offline and any changes made are automatically synchronised when connectivity is restored. Because scheduled updates are pushed to the site in real time - they take effect regardless of current connection status.

- **Data integrity & recovery**

  Aloha Configuration Centre keeps corporate and store data synchronised at all times to allow for consistent reporting and effective systems management. Your configuration data is protected by automatic backup and disaster recovery support enabled by a robust data centre infrastructure.

- **Built-in security**

  Multiple layers of security ensure that your data is protected. Role-based user security and record-level data security prevent individual users from accessing designated areas. You have complete control over which types of data can be viewed and/or edited by each user.

- **Automatic application upgrades**

  Aloha Configuration Centre upgrades are deployed automatically. Each time the application is started it checks for available updates. If an application update exists, it downloads instantly.

Key Features

- Real-time update capability
- Support for multiple POS versions across sites
- Easy transition from Aloha Manager

Why NCR?

NCR is the global leader in hospitality technology solutions, serving businesses in the restaurant, events-based venues and entertainment industries. We help our clients transform their operations and interactions with their guests and staff. From increasing speed of service to attracting, retaining and engaging customers, our solutions help our clients build better, more connected businesses.

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